

June 17, 2011: 8:30am - 4:30pm
Fort Wayne Country Club

Cost: \$325 per person; \$295 for 2 or more from same company. Call for group rates (≥ 5).

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**It's time to focus on
Developing YOU!**

***“Leadership
for the AGES!”***

Join us for this informative seminar!



Emily Bermes: Trust and Leadership

Ms. Bermes will explore the relationship between trust, authenticity and effective leadership practices. Participants will learn how humans are hard-wired to respond in specific (but surprising) ways to the presence and absence of trust and the role trust plays in bringing about better professional performance in subordinates. Workshop takes both a theoretical and practical approach to common leadership challenges.

Ms. Bermes holds a Bachelor's Degree in Interpersonal and Organizational Communication from Purdue University, a Masters Degree in Business and Professional Communication from Purdue University, and is a Certified Professional Co-Active Coach (CPCC).

In 2000, Ms. Bermes began Solstice Coaching & Consulting, an executive coaching firm that works with corporations nationally and is currently expanding into Europe.

Karen Hickman: Business Etiquette, Communication Skills and Office Dynamics

Ms. Hickman will explore the expectations required of all managers and employees within the realm of business etiquette, communication styles and the impact on the office as it relates to today's workplace environment. Managers and employees that understand and sharpen these skills have a much better chance at creating an engaging and successful workplace; which ultimately leads to higher profitability.

Ms. Hickman has received extensive training and certification from the Protocol School of Washington—a major resource for the Military Attaché and Government agencies. She is an expert in the most current and universally accepted etiquette and protocol affecting today's business community and contemporary society. Because of her training and extensive experience, Ms. Hickman represents the highest degree of professionalism and quality programming.

Ms. Hickman is a member of the International Association of Protocol Consultants. She is the owner and director of Professional Courtesy.



Joseph Wolfcale: Integrating the Ages — Generational Issues in the Workplace

Mr. Wolfcale will explore the relationship between multiple generations in the workplace environment. Focusing on the Millennial Generation, he will help educate and guide you in dealing with this complicated group of people which have and will continue to invade our offices. Baby Boomers and Gen Xers have adapted to one another; however neither generation currently possesses the tools to help Millennials enter the workplace nor have the skills to leverage the value Millennials will bring to our society. It's an exciting time and you will walk away convinced that your business will not only survive, but thrive with this generation.

Mr. Wolfcale holds a Bachelor's Degree in Business Marketing from Indiana University. He also holds a Master's Degree in Business Management from Michigan State University. He also attends annual executive education courses at the University of Chicago Graduate School of Business, Kellogg School of Management and the Disney Institute.

Mr. Wolfcale is the Chief Executive Officer of FW Radiology and Medical Managed Services

